

STATE OF SOUTH CAROLINA

(Caption of Case)

Application of United Utility Companies, Inc. for
adjustment of rates and charges and modifications to
certain terms and conditions for the provision of
water and sewer service

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2009 - 479 - WS

(Please type or print)

Submitted by: John M. S. HoeferSC Bar Number: 2459Address: P.O. Box 8416Telephone: 803-252-3300Columbia, SC 29202-8416Fax: 803-256-8062

Other: _____

Email: jhoefer@willoughbyhoefer.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other: _____

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input checked="" type="checkbox"/> Late-Filed Exhibit	<input type="checkbox"/> Report	

WILLOUGHBY & HOEFER, P.A.

ATTORNEYS & COUNSELORS AT LAW

930 RICHLAND STREET

P.O. BOX 8416

COLUMBIA, SOUTH CAROLINA 29202-8416

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TRACEY C. GREEN
ALAN WILSON
SPECIAL COUNSEL

March 17, 2010

*ALSO ADMITTED IN TX

VIA HAND-DELIVERY

The Honorable Jocelyn G. Boyd
Interim Chief Clerk / Administrator
**Public Service Commission of
South Carolina**
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Application of United Utility
Companies, Inc.; Docket No. 2009- 479-WS

Dear Mrs. Boyd:

At the night hearing held on March 15, 2010, in the above-referenced matter, the Commission requested that the last three billing statements issued to a customer served at 309 Killion Drive, Gaffney, South Carolina, Ms. Glenda Paris, be submitted as a late-filed hearing exhibit. Attached for filing please find copies of these bills, which are dated December 29, 2009, January 31, 2010, and February 28, 2010. Ms. Paris was able to provide to the Company her original bills for January and February for duplication. Because she did not have the December bill, it has been replicated by the Company.

As these documents reflect, Ms. Paris was inadvertently billed for service at her residence by United Utility Companies, Inc. ("UUC") at its approved rate of \$48.24 per month **and** for service to a residence owned by Mr. Glen Parris at 358 Seminole Road, Sumter South Carolina, who is served by Carolina Water Service, Inc. ("CWS"). As a result, Ms. Paris was overbilled by \$113.60.¹ However, this overbilling did not result in any overpayments by Ms. Paris because the payments made on her account (\$228.94) during this period were less than the balance due on her account (\$240.87) for services billed at UUC's approved rates. There is currently an amount due on her account of \$11.93. For the Commission's information, attached please find a schedule setting forth the data reflecting the current status of Ms. Paris's account.

¹ This amount consisted of (a) a new account charge of \$13.50 and partial month sewer service charge of \$22.00 billed on December 29, 2009, (b) full month sewer service charge of \$39.00 on January 31, 2010, and (c) full month sewer service charge of \$39.00 on February 28, 2010.

The Honorable Jocelyn G. Boyd
March 17, 2009
Page 2

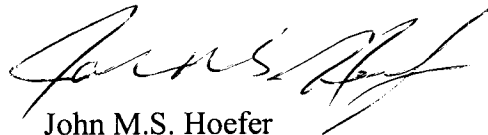
By way of explanation, I am advised by UUC that there was an error in the establishment of the account for Mr. Parris on December 8, 2009, whereby service to his residence was inadvertently charged to Ms. Paris's address and account with UUC. I am further advised by UUC that it has taken steps to correct Ms. Paris's account information and the error should not recur.

UUC regrets any inconvenience caused by this error to Ms. Paris and appreciates her having it brought to the Company's attention.

If you have any questions, or need additional information, please do not hesitate to contact me. With best regards, I am

Sincerely,

WILLOUGHBY & HOEFER, P.A.



John M.S. Hoefer

JMSH/

Enclosures

cc: Ms. Glenda Paris
309 Killion Drive
Gaffney, SC 29340

Nanette S. Edwards, Esquire
Duke K. McCall, Jr., Esquire
William H. Jordan, Esquire
Janet Marks
Mr. Bruce T. Haas

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA

DOCKET NO. 2009-479-W/S

IN RE:

Application of United Utility Companies,)
Inc. for adjustment of rates and charges)
and modifications to certain terms)
and conditions for the provision of)
water and sewer service.)
_____)

CERTIFICATE OF SERVICE

This is to certify that I have caused to be served this day one (1) copy of the **Late Filed Hearing Exhibit** by placing same in the care and custody of the United States Postal Service with first class postage affixed thereto and addressed as follows:

Nanette S. Edwards, Esquire
Office of Regulatory Staff
Post Office Box 11263
Columbia, South Carolina 29211
nsedwar@regstaff.sc.gov

Duke K. McCall, Jr., Esquire
William H. Jordan, Esquire
Smith Moore Leatherwood, LLP
Post Office Box 87
Greenville, SC 29602
duke.mccall@smithmoorelaw.com
will.jordan@smithmoorelaw.com

Janet P. Marks
358 Fairwood Boulevard
Union, SC 29379
mikeshar@charter.net


Cindy Mills

Columbia, South Carolina
This 17th day of March, 2010.



United Utility Companies Inc
Collections: (800) 367-4314
Customer Service: (800) 367-4314
Phone: (800) 367-4314
www.ulwater.com

Summary of Service

Bill Date	Due Date	Please Pay:
12/29/2009	1/21/2010	\$131.73

Period
Number of Days:
Average Daily Cost:

Name GLEN A PARIS

Primary Telephone # (864) 489-1245

Service Address 358 SEMINOLE RD, SUMTER, SC, 29150

Activity Since Last Bill

Previous Balance	\$96.15
Payments received as of 12/29/2009	\$-48.97
Balance as of 12/29/2009	\$47.18

Adjustments

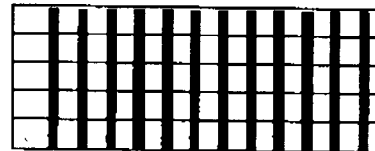
New Account Charge - Wastewater	\$13.50
Late Payment Charge on 12/24/2009	\$0.71

Residential Wastewater Service

Wastewater Service	\$48.24
Total Residential Wastewater Service	\$48.24

Total Amount Due \$131.73

Billing History



A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: United Utility Companies Inc

Messages

Our records indicate the prior balance remains unpaid and your account may be subject to disconnection. Please note the due date on this bill refers to the current bill amount and does not extend the time allowed for payment of the prior balance.



PO Box 4509
West Columbia SC 29171-4509

#BWBCGPK
GLENDA PARIS
309 KILLION DR
GAFFNEY SC 29340



Account Number:

Due Date: 1/21/2010

Please Pay: \$131.73

Amount Paid

United Utility Companies Inc
PO Box 11025
Lewiston ME 04243-9476



☐ Address correction requested on back



United Utility Companies Inc
Collections (800) 367-4314
Customer Service (800) 367-4314
Phone (800) 367-4314
www.uilwater.com

Bill Date
01/31/2010

Name GLEN A PARIS

Service Address 368 SEMINOLE RD SUMTER, SC, 29150

Activity Since Last Bill

Previous Balance

Payments received as of 01/31/2010

Balance as of 01/31/2010

Residential Wastewater Service

Wastewater Service

Total Residential Wastewater Service

Total Amount Due

Due Date	Please Pay:
2/23/2010	\$ 87.24

Primary Telephone # (864) 489-1245

\$131.73

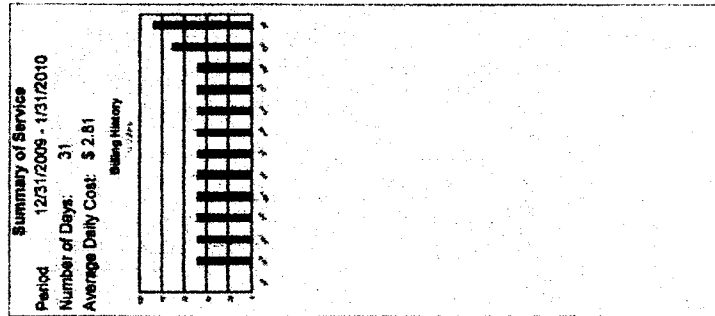
\$-131.73

\$0.00

\$48.24

\$48.24

\$87.24

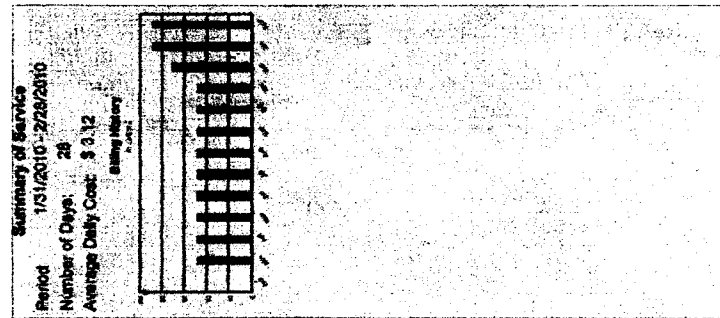


A fee of 1.5% per month will be added if unpaid by the due date.
Make check payable to: United Utility Companies Inc

Messages



United Utility Companies Inc
Collections: (800) 367-4314
Customer Service: (800) 367-4314
Phone: (800) 367-4314
www.uwater.com



Due Date	Please Pay:
3/23/2010	\$ 87.24

Primary Telephone # (864) 489-1245

Name	GLEN A. PARIS
Service Address	358 SEMINOLE RD. SUMTER, SC. 29150
Activity Since Last Bill	
Previous Balance	\$87.24
Payments received as of 02/28/2010	\$-87.24
Balance as of 02/28/2010	\$0.00
Residential Wastewater Service	
Wastewater Service	\$48.24
Total Residential Wastewater Service	\$48.24
Total Amount Due	\$87.24

A fee of 1.5% per month will be added if unpaid by the due date.
Make check payable to: United Utility Companies Inc

Messages

Glenda Paris
 309 Killion Drive
 Gaffney SC 29340

DATE	TRANS TYPE	CURRENT AMOUNT	ACCOUNT BALANCE	COMMENTS
11/30/09			\$47.20	ACCOUNT BALANCE AS OF 11/30/2009
11/30/09	LPC	\$0.71	\$47.91	LATE PAYMENT CHARGE
11/30/09	BILL	\$48.24	\$96.15	SERVICE PERIOD 10/31/09 - 11/30/09
12/18/09	PMT	(\$48.97)	\$47.18	PAYMENT (CHECK)
01/21/10	PMT	(\$131.73)	(\$84.55)	PAYMENT (CHECK)
03/08/10	PMT	(\$48.24)	(\$132.79)	PAYMENT (CHECK)
03/16/10	BILL	\$48.24	(\$84.55)	SERVICE PERIOD 11/30/09 - 12/31/09 (CORRECTED)
03/16/10	BILL	\$48.24	(\$36.31)	SERVICE PERIOD 12/31/09 - 01/31/10 (CORRECTED)
03/16/10	BILL	\$48.24	\$11.93	SERVICE PERIOD 01/31/10 - 02/28/10 (CORRECTED)
CURRENT BALANCE			\$11.93	